

Hi all,

Please see below the latest information on CrossCountry revised services that will become effective from next week. It would be appreciated if this could be passed to rail booking teams and colleagues within your business as well as to your client partners to better manage travel arrangements and service enquiries during this challenging time.

With the development of Covid-19 in recent weeks, CrossCountry will continue to follow the advice given from both the government and NHS to keep staff and customers safe and will continue to keep services running for key workers throughout the prolonged coronavirus outbreak.

### **Reduced timetable**

From Monday 23 March, until further notice, CrossCountry train services will continue to operate services throughout the day but at a reduced frequency and will not be serving stations west of Plymouth or between Edinburgh Waverley and Glasgow Central/Dundee or Aberdeen. An hourly train service will be operating on the following routes:

- Manchester Piccadilly – Bournemouth
- Plymouth – Edinburgh Waverley
- Cardiff Central/Birmingham New Street – Nottingham
- Birmingham New Street – Leicester/Stansted Airport

Some last trains may be earlier than normal, so it is strongly advised that journeys are checked by searching for train times on the revised timetables links below:

[Monday 23 March to Friday 27 March](#)

[Saturday 28 March](#)

[Sunday 29 March](#)

### **Ticket acceptances**

CrossCountry are now accepting CrossCountry Advance Purchase tickets two days prior and two days after the date shown on tickets, at any time of day.

We will continue to keep our business partners informed of further changes as and when these take place to ensure you are able to conduct your business as best possible.

Regards and keep safe,

Anne