



## COVID-19 STATEMENT

Carey is the only global operator to work exclusively with established operators in each location that we serve. We do not work directly with chauffeurs or independent contractors in our international cities. This provides a level of control that is unique to Carey.

In addition, we have the statement below which sets out our approach.

Since 1921, Duty of Care remains the primary concern of Carey International when providing our chauffeured services. We have built our reputation by putting the safety and welfare of both our passengers and chauffeurs at the forefront of everything we do.

As a global company operating in more than 1000 cities worldwide, when a potential threat, such as the COVID-19 virus presents itself, we have a responsibility to act. We have taken the following steps to mitigate the potential spread of the virus across both our Carey and Embarque brands:

- Distributed updated training materials to chauffeurs and other employees highlighting Government guidelines for controlling the spread of the virus
- When available, will provide individual hand sanitizer in our vehicles for passengers to use
- Supplied sanitizing wipes with instructions for chauffeurs to wipe down all shared surfaces after each trip
- Created new emergency standards for vehicle cleanliness and disinfection
- Established an executive committee to assure all of the above activities are fully implemented in all of our locations worldwide

Carey International is closely monitoring all Government and WHO advice and assessments of the outbreak. We will keep you informed of any changes or updates to our services.