

# The collapse of Thomas Cook

**"ALONG WITH MANY OTHERS IN THE INDUSTRY, I AM EXTREMELY SADDENED BY THE NEWS ABOUT THE DEMISE OF THOMAS COOK. IT IS ONE OF THE UK'S MOST ICONIC TRAVEL BRANDS AND THOUSANDS OF STAFF ARE FACING LOSING THEIR JOBS"**

*Mark Tanzer, CEO, ARTA*

**"THE TRAVEL INDUSTRY IS A VOLATILE BUSINESS AT THE MERCY OF EXTERNAL FORCES - ECONOMIC, POLITICAL, GEOGRAPHIC AND TECHNOLOGICAL. THE STAFF, THE CUSTOMERS AND A VERY EXTENSIVE SUPPLY CHAIN WILL BE AFFECTED BY THE DEMISE OF THOMAS COOK"**

*Professor Jackie Watson, University of Surrey*

***"The task [of getting customers home] is enormous - it is the biggest peacetime repatriation in UK history"***

*Grant Shapps, Secretary of State for Transport*

**“ There is huge knowledge and expertise among ex-Thomas Cook staff. It is important to the industry that this is not lost and that these people have the chance to continue building their careers”**

*Clive Wratten, Chief Executive, BTA*



**"WHILE BREXIT HAS BEEN IMPACTING AIRLINES AND OPERATORS, IT CANNOT BE BLAMED FOR THE DEMISE OF THOMAS COOK - THE GROUP WAS IN FINANCIAL DIFFICULTIES BEFORE BREXIT WAS ANNOUNCED"**

*Dr Sarah Rawlinson, University of Derby*



***"Our aviation industry offers consumers choice and value - it is an open and competitive marketplace. Sadly, that means on occasion companies will be forced to withdraw. It is important that we minimise the fall-out for consumer confidence as a result of this situation"***

*Andrea Leadsom, Secretary of State for Business*